# UNITED STATES DISTRICT COURT FOR THE DISTRICT OF MAINE

MICHELE GEORGE,	)	
	)	
Plaintiff	)	
	)	
v.	)	
	)	CIVIL NO:
HARTFORD LIFE AND ACCIDENT	)	
INSURANCE COMPANY	)	
	)	
and	)	
	)	
HARTFORD FIRE INSURANCE	)	
COMPANY,	)	
	)	
Defendants	)	

#### **COMPLAINT**

### JURISDICTION AND VENUE

- 1. This Court has jurisdiction over this claim by 29 U.S.C. § 1132 (a) because the claim is brought under the Employee Retirement Income Security Act ("ERISA") seeking benefits under a long-term disability policy the terms of which are provided in The Hartford Fire Insurance Plan Number GLT070312 (the "Plan") and referencing Insured I.D. 9005412158.
- 2. Venue is appropriate in the United States District Court for the District of Maine, Portland Division because the denial of benefits occurred in Portland.

#### **FACTS**

- 3. On 2/14/2019, Plaintiff stopped working as a Claims Handler for Defendant Hartford Fire Insurance Company because she became totally disabled by ADHD and other cognitive deficits.
- 4. As Claims Handler, Plaintiff was required to review and decide whether to approve a claim. This position required consistent, high-level cognitive ability.
- 5. When she left work, Plaintiff was suffering from serious cognitive dysfunction such as: memory deficits so that she became unable to retain information; she had difficulty focusing on tasks; she became overwhelmed when attempting to perform a variety of duties with frequent changes; she struggled with word retrieval and fatigue which caused her to feel agitated and anxious.
- 6. Plaintiff applied for long-term disability benefits.
- 7. Defendant Hartford Life and Accidental Insurance Company (The Hartford) approved benefits on 8/7/2019.
- 8. The Hartford terminated benefits as of 6/8/2020.
- 9. The Hartford terminated benefits even though there had been no change in Plaintiff's disabling condition between the time benefits were approved and the time they were terminated.
- 10. Plaintiff submitted a timely appeal of the termination of benefits via Fax on 12/4/2020.
- 11. The Hartford was required to decide the Appeal within 45 days of its submission which was by 1/18/2021.
- 12. The Hartford, by correspondence dated 1/14/2021, stated it needed more time within which to decide the Appeal.

- 13. Hartford Life stated that the reason it needed more time within which to decide the Appeal was to obtain an Independent Medical Examination.
- 14. The Hartford did not state why the failure to obtain a timely IME was beyond its control.
- 15. The Appeal is deemed denied because The Hartford did not make a timely decision on the Appeal.

## COUNT I 29 U.S.C. § 1132 (a)(1)(B)

- 16. Plaintiff restates paragraphs 1 through 15.
- 17. The Hartford must pay to Plaintiff past long-term disability benefits because she was and continually has been totally disabled according to the definition in the Plan.
- 18. Plaintiff is entitled to enforce her rights under the terms of the Plan.
- 19. Plaintiff seeks to clarify her rights to future benefits under the terms of the Plan.

## COUNT II 29 U.S.C. § 1132(a)(3)

- 20. Plaintiff restates paragraphs 1 through 19.
- 21. Plaintiff seeks to enjoin The Hartford from continuing to deny her benefits to which she is entitled under the Plan.
- 22. Plaintiff seeks all appropriate equitable relief so as to make her whole under the terms of the Plan.

#### WHEREFORE,

Plaintiff seeks past long-term disability benefits and a sum so as to be made whole under the terms of the plan; attorney's fees, and costs.

DATED: January , 2021 /s/ Gisele M. Nadeau 55 Pleasant Ave. Portland, ME 04103

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